



Halal Certification Process

The TDHI HALAL certification process consists of the following steps:

1. Application and Application review
2. Evaluation and evaluation review
3. Decision and certification
4. Changes affecting certification
5. Termination, reduction, suspension, or withdrawal of certification, complaints and appeals

1 Application and Application review

Application is done through filling in the TDHI HALAL application form (info@tdhi-international.com). A responsible person in charge of reviewing the application will decide if it is approved or rejected. If the application is not approved, the reason will be clearly communicated to the client. If it is approved, then the contract with the client includes terms, costs, obligations, and rights will be prepared.

2 Evaluation and evaluation review

The evaluation is done on-site starting from receiving all needed documents for screening and outside by the company in the form of audit, inspection, and sampling.

The audit program consists of initial audit with two stages (stage 1 audit and stage 2 audit separate from each other). After approved by the Decision Committee, the surveillance audit will be planned for the next two years (Surveillance 1 and Surveillance 2) and for the third year the renewal audit will be planned before the expiration of the certificate. All results related to evaluation are reviewed by an assigned person who has not been involved in the evaluation process.

3 Decision and certification

The certification decision is carried out by a committee that has not been involved in the process of evaluation. The certification department only issues certificates after formal approval by the DC.

4 Changes affecting certification

Any changes affecting certification like raw materials, suppliers, equipment, Halal management team etc. shall be communicated to TDHI HALAL. The actions to implement changes affecting Halal certification can include the following: evaluation, review, decision, revised certification document (extension/reduction), revised surveillance.

5 Termination, reduction, suspension/withdrawal of certification, complaints & appeals

When a non-conformity with Halal certification requirements is substantiated, either as a result of surveillance or otherwise, TDHI HALAL shall consider and decide upon the following appropriate actions:

- Continuation of the certification under conditions specified by TDHI HALAL.
- Reduction on the scope of certification to remove non-conforming product variants
- Suspension of the certification, pending remedial action by the client
- Withdrawal of the certification

Through the website of TDHI HALAL a complaint or appeal can be filed and followed up by TDHI HALAL.